# PayPal™

# Moneris Receipts Specification

Last updated: October 2009

*Moneris Receipts Specification*

Document Number: 200044.en_US-200910

# Contents

# Preface

This document, the *Moneris Receipts Specification*, has been produced to assist retailers, in implementing the Receipt requirements for the Card Payment Interface system. It covers requirements and recommendations for creating credit transaction receipts for customer and Merchant copies.

**NOTE:** Please dispose of all previous versions of this manual. Also, please note the "Documentation Feedback Report" located in the forward pages; we encourage your comments and suggestions.

# 1 Moneris Merchant Certification

Every new Moneris merchant must be certified by Moneris regarding the Moneris Solutions Credit Receipt Specification for POS Card Processing Systems.

The steps for certification are:

1. Review the Moneris Solutions Credit Receipt Specification for POS Card Processing Systems Guide.

2. Merchant will format receipts to Moneris Solutions receipt specification.

3. Merchant will work with Moneris Solutions Client Integration Specialist to schedule a User Acceptance Test (UAT) and receipt validation with the Moneris Development Help Desk (DHD). The DHD can be contacted via e-mail at DevelopmentHelpDesk@moneris.com

4. Moneris DHD will setup merchant on DHD test environment to process test transactions.

5. Moneris DHD will provide test script to merchant.

6. When testing is complete, merchant will submit transaction receipts to Moneris DHD for final approval.

7. When the receipts have been reviewed, Moneris DHD will provide feed back with approval or requirement changes. If approved, Moneris Solutions will provide a certification letter to the merchant. Those not approved will receive results as to required changes.

8. PayPal merchants not attaining certification will be required to schedule a future UAT with Moneris Solutions DHD.

# 2 Credit Card Transaction Record Formats

The following is a suggested layout for an English language Credit card CTR using a 40-column printer. Note that most fields here shown are the same as for a Debit CTR, with the addition of the card expiry date and provision for the cardholder's signature. Two copies of the CTR are required; one for the cardholder and the other for the retailer. The layout examples illustrated here are recommended so as to provide a clear and easily read CTR for the cardholder and to provide a consistent presentation to Moneris tracing staff. A retailer may make layout changes subject to any hardware restrictions on his POS terminal. All the compulsory fields are described in detail below.

**MOTO RECEIPT:**

For MOTO Transactions, the merchant MUST write or print "TO" for a telephone order or "MO" for mail order on the signature line if the Transaction Receipt used for Deposit or retrieval purposes.

NOTE: All Fields shown on the example below are mandatory as per regulations and must be included on both the merchant and customer copy of a CTR for a Credit card transactions. A retailer is free to add any additional information that improves the readability of the CTR.

NOTE: Card Entry Indicator for Completion transactions must match the original pre-authorization. For example if the transaction was originally electronically pre-authorized with a swiped entry, then the completion message must print "S" or "Swiped" on the CTR.

NOTE: The expiry date MUST NOT be printed on the customer or merchant copy of the Credit Card CTR.

NOTE: The following statement MUST be included on all Customer receipts.

"IMPORTANT—retain this copy for your records"

IMPORTANT — conserver cette copie pour vos dossiers

NOTE: Cardholder agreement: The below cardholder agreement is optional on CTR's for Pre-authorization, Pre-Authorization Completion, Purchase and Refund Correction transactions.

"Cardholder will pay card issuer above amount pursuant to Cardholder Agreement."

"Le Titulaire versera ce montant a L'émetteur conformément au contract adhérent."

NOTE: The merchant number is not to appear on the CTR.

```
              ======== TRANSACTION RECORD ========


NOTE 1        RETAILER NAME
NOTE 2        123 STREET NAME
              TOWN/CITY, PROVINCE X1X 1X1



NOTE 3
              TYPE:       PURCHASE


NOTE 4                                         ----------------
              ACCT:VISA                              $ 1.01        NOTE 5
                                               ----------------
NOTE 6
NOTE 7        CARD NUMBER:    ************4998
NOTE 8        DATE/TIME:   19 MAR 2000 09:28:43
NOTE 10       REFERENCE #:  66000135 0010010010 S             NOTE 9
NOTE 11       AUTHOR. #:   080252
NOTE 12       INVOICE NUMBER IIIIII
              PROMO CODE PPPPPP
NOTE 13
                        99 CUSTOMER MESSAGE XXX
NOTE 14
              SIGNATURE


              _____
NOTE 15
              IMPORTANT - Retain this copy for your records
NOTE 16
              CARDHOLDER WILL PAY CARD ISSUER ABOVE
              AMOUNT PURSUANT TO CARDHOLDER
              AGREEMENT
```

| Note | Title | Explanation |
|------|-------|-------------|
| 1. | Retailer name | The name of the store |
| 2. | Store address | The postal address of the store |
| 3. | Transaction identification | The type of transaction, e.g., purchase |

| Note | Title | Explanation |
|------|-------|-------------|
| 4. | Account type | The type of Credit card:<br>VISA<br>MASTERCARD<br>AMERICAN EXPRESS<br>DINERS<br>While "AMEX" is the accepted abbreviation for "American Express," it is preferable to use the full name of the card type for other Credit cards. |
| 5. | Amount | Total amount being paid by Credit card. |
| 6. | Primary Account Number | Cardholder's card number (PAN) with masking. |
| 7. | Date/time of transaction | The date may be in any format, but must show the day, month and year. The time must be in 24-hour format. Although not mandatory, the addition of seconds to the time is recommended to improve tracing of the transaction. Note that the date/time returned in the SPDH header (ISO P-48) of a response message is to be used for the CTR date/time stamp. The only exception to this rule is in the case of a timeout when the POS Terminal's timestamp shall be used. |
| 8. | Unique transaction ID | 66000135 = ECR number<br>001 = shift<br>133 = batch number<br>001 = serial number<br>0 = control flag, may be either 0 or 1 |
| 9. | Swipe/manual indicator | Credit cards may be entered manually or swiped. If entered manually, must be "M"; if swiped, must be "S"; if tapped for paypass or paywave, must be "T." |
| 10. | Authorization number | The authorization number is to be printed if the transaction is approved. If the transaction is declined, print just the title and leave the actual number blank. |
| 11. | Invoice Number | For Private Label cards only. |
| 12. | Promo Code | For Private Label cards only. |
| 13. | Approval/decline | See section entitled message "Approval/Decline Messages" on page 20. |
| 14. | Signature | For Credit card transactions, the signature forms the cardholder's authority for the transaction. Note that only the retailer's copy requires the cardholder's signature; the cardholder's copy does not. |
| 15. | Notice | This message **must** be included on all customer receipts. |
| 16. | Cardholder agreement message | When the cardholder agreement is used it is printed for credit Purchase, Pre-Authorization, Pre-Authorization Completion. and Refund Correction transactions. This is optional on the receipts. |

**EXAMPLES OF CREDIT CARD CTR'S (PRINTED ON A 40 COLUMN PRINTER)**

**APPROVED PURCHASE USING A SWIPED VISA CARD**

ENGLISH                      FRENCH

```
====== TRANSACTION RECORD ========

RETAILER NAME
123 STREET NAME
TOWN/CITY, PROVINCE X1X 1X1


TYPE:  PURCHASE


                    ----------------
ACCT: VISA                  $ 5.05
                    ----------------


CARD NUMBER:    ************4998
DATE/TIME:   19 MAR 2000 10:03:19
REFERENCE #:   66000135 0010010050 S
AUTHOR. #:   9182


     01 APPROVED - THANK YOU 027


SIGNATURE



_____


Important – Retain this copy for your records

CARDHOLDER WILL PAY CARD ISSUER
ABOVE AMOUNT PURSUANT TO
CARDHOLDER AGREEMENT
```

```
===== RELEVE DE TRANSACTION ====

NOM DU MARCHAND
123 NOM DE RUE
VILLE, PROVINCE X1X 1X1


TYPE:  ACHAT


                    ----------------
COMPTE: VISA                $ 5.05
                    ----------------


N. DE CARTE:    ************4998
DATE/HEURE:   19 MAR 2000 10:03:19
# REFERENCE:   66000135 0010010050 S
# AUTOR.:   9182


     01 APPROUVÉE - MERCI 027


SIGNATURE



_____


IMPORTANT — conserver cette copie pour vos dossiers

LE TITULAIRE VERSERA CE MONTANT A
L'EMETTEUR CONFORMEMENT AU CONTRAT
ADHERENT
```

**Sample CTR for Credit-Only Pre-Authorization Transaction With Tip Line**

```
===== TRANSACTION RECORD =====

Moneris Test Site
3250 Bloor St. West
12th Flr, East Tower
Toronto, ON M8X 2X9


TRANSACTION: PRE-AUTHORIZATION
ACCOUNT: VISA


CARD NUMBER: ************5311
DATE/TIME: 1999/01/27 08:11:09
SEQUENCE #: 66000135 0010020090 M
AUTHOR. #: 004413
AMOUNT: $2.00
TIP: -------------------
TOTAL: -------------------


  *** 04 APPROVED - THANK YOU 028 ***


SIGNATURE: _____


IMPORTANT – Retain this copy for your records


Cardholder will pay card issuer above amount
pursuant to Cardholder Agreement.
```

**APPROVED REFUND USING A MANUALLY ENTERED AMERICAN EXPRESS CARD**

ENGLISH

FRENCH

```
====== TRANSACTION RECORD ========

RETAILER NAME
123 STREET NAME
TOWN/CITY, PROVINCE X1X 1X1

TYPE:  REFUND

                        ----------------
ACCT: AMEX                      $ 23.45
                        ----------------

CARD NUMBER:    ************5005
DATE/TIME:   19 MAR 2000 10:10:10
REFERENCE #:   66000135 0010010060 M
AUTHOR. #:    A49023

        00 APPROVED - THANK YOU 025

SIGNATURE


_____

Important – Retain this copy for your records
```

```
===== RELEVE DE TRANSACTION ====

NOM DU MARCHAND
123 NOM DE RUE
VILLE, PROVINCE X1X 1X1

TYPE:  REMISE D'ACHAT

                        ----------------
COMPTE: AMEX                    $ 23.45
                        ----------------

N. DE CARTE:  ************5005
DATE/HEURE:   19 MAR 2000 10:10:10
# REFERENCE:  66000135 0010010060 M
# AUTOR.:  A49023

        00 APPROUVÉE - MERCI 025

SIGNATURE


_____

IMPORTANT — conserver cette copie pour vos
dossiers
```

**APPROVED PRE-AUTH USING A SWIPED MASTERCARD**

| ENGLISH | FRENCH |
|---|---|

```
====== TRANSACTION RECORD ========


RETAILER NAME
123 STREET NAME
TOWN/CITY, PROVINCE X1X 1X1


TYPE:  PRE-AUTH


                  ----------------
ACCT: MASTERCARD           $ 150.00
                  ----------------


CARD NUMBER:    ************7975
DATE/TIME:   19 MAR 2000 10:20:20
REFERENCE #:   66000135 0010010070 S
AUTHOR. #:   582401


        01 APPROVED - THANK YOU 027


SIGNATURE


_____


Important – Retain this copy for your records


CARDHOLDER WILL PAY CARD ISSUER
ABOVE AMOUNT PURSUANT TO
CARDHOLDER AGREEMENT
```

```
===== RELEVE DE TRANSACTION ====


NOM DU MARCHAND
123 NOM DE RUE
VILLE, PROVINCE X1X 1X1


TYPE:  AUTORIZATION


                  ----------------
COMPTE: MASTERCARD         $ 150.00
                  ----------------


N. DE CARTE:    ************7975
DATE/HEURE:   19 MAR 2000 10:20:20
# REFERENCE:   66000135 0010010070 S
# AUTOR.:   582401


        01 APPROUVÉE - MERCI 027


SIGNATURE


_____


IMPORTANT — conserver cette copie pour vos
dossiers


LE TITULAIRE VERSERA CE MONTANT A
L'EMETTEUR CONFORMEMENT AU CONTRAT
ADHERENT
```

**APPROVED COMPLETION USING A SWIPED MASTERCARD**

ENGLISH                                     FRENCH

```
 ====== TRANSACTION RECORD =======

RETAILER NAME
123 STREET NAME
TOWN/CITY, PROVINCE X1X 1X1


TYPE:  PRE-AUTH ADVICE


                 ----------------
ACCT: MASTERCARD          $ 150.00
                 ----------------


CARD NUMBER:    ************7975
DATE/TIME:   19 MAR 2000 10:30:30
REFERENCE #:   66000135 0010010080 S
AUTHOR. #:    582401


     01 APPROVED - THANK YOU 027


SIGNATURE



_____

Important – Retain this copy for your records


CARDHOLDER WILL PAY CARD ISSUER
ABOVE AMOUNT PURSUANT TO
CARDHOLDER AGREEMENT
```

```
 ===== RELEVE DE TRANSACTION ====

NOM DU MARCHAND
123 NOM DE RUE
VILLE, PROVINCE X1X 1X1


TYPE:  AVIS D'ACHAT


                 ----------------
COMPTE: MASTERCARD        $ 150.00
                 ----------------


N. DE CARTE:    ************7975
DATE/HEURE:    19 MAR 2000 10:30:30
# REFERENCE:   66000135 0010010080 S
# AUTOR.:   582401


     01 APPROUVÉE - MERCI 027


SIGNATURE



_____

IMPORTANT — conserver cette copie pour vos dossiers


LE TITULAIRE VERSERA CE MONTANT A
L'EMETTEUR CONFORMEMENT AU CONTRAT
ADHERENT
```

NOTE: Card Entry Indicator for Completion transactions must match the original pre-authorization. For example if the transaction was originally electronically pre-authorized with a swiped entry, then the completion message must print "S" or "Swiped" on the CTR.

**Transactions Processed "Over Floor Limit" From A SAF File**

This type of transaction is always processed as a Pre-Authorization Advice. A manual imprint of the cardholder's card MUST be saved along with the merchant copy of the transaction receipt (CTR) in the merchant's records.

<table>
<tr><td align="center">ENGLISH</td><td align="center">FRENCH</td></tr>
<tr><td>

```
====== TRANSACTION RECORD ========

RETAILER NAME
123 STREET NAME
TOWN/CITY, PROVINCE X1X 1X1

TYPE:  PRE-AUTH ADVICE

                     ----------------
ACCT: VISA                 $ 5.05
                     ----------------

CARD NUMBER:   ************4998
DATE/TIME:   19 MAR 2000 10:03:19
REFERENCE #:   66000135 0010010051 M
AUTHOR. #:   9182

          APPROVED THANK YOU

SIGNATURE


_____

Important – Retain this copy for your records

CARDHOLDER WILL PAY CARD ISSUER
ABOVE AMOUNT PURSUANT TO
CARDHOLDER AGREEMENT
```

</td><td>

```
===== RELEVE DE TRANSACTION ====

NOM DU MARCHAND
123 NOM DE RUE
VILLE, PROVINCE X1X 1X1

TYPE:  AVIS D'ACHAT

                     ----------------
COMPTE: VISA               $ 5.05
                     ----------------

N. DE CARTE:   ************4998
DATE/HEURE:    19 MAR 2000 10:03:19
# REFERENCE:   66000135 0010010051 M
# AUTOR.:   9182

          APPROUVÉE MERCI

SIGNATURE


_____

IMPORTANT — conserver cette copie pour vos dossiers

LE TITULAIRE VERSERA CE MONTANT A
L'EMETTEUR CONFORMEMENT AU CONTRAT
ADHERENT
```

</td></tr>
</table>

**Transactions Processed "Under Floor Limit" From A SAF File**

This type of transaction is always sent as a Purchase. A manual imprint of the cardholder's card MUST be saved along with the merchant's copy of the transaction receipt in the merchant's records. The CTR for a SAF transaction follows the pattern for all credit cards; however, the control flag for SAF changes to "1" and the Authorization Number is always provided for Voice Authorizations.

ENGLISH

FRENCH

```
====== TRANSACTION RECORD ========


RETAILER NAME
123 STREET NAME
TOWN/CITY, PROVINCE X1X 1X1


TYPE:  PURCHASE


                  ----------------
ACCT: VISA                 $ 5.05
                  ----------------


CARD NUMBER:   ************4998
DATE/TIME:   19 MAR 2000 10:03:19
REFERENCE #:   66000135 0010010051 M
AUTHOR. #:   9182


        APPROVED - THANK YOU


SIGNATURE



_____


Important – Retain this copy for your records


CARDHOLDER WILL PAY CARD ISSUER
ABOVE AMOUNT PURSUANT TO
CARDHOLDER AGREEMENT
```

```
===== RELEVE DE TRANSACTION ====


NOM DU MARCHAND
123 NOM DE RUE
VILLE, PROVINCE X1X 1X1


TYPE:  ACHAT


                  ----------------
COMPTE: VISA               $ 5.05
                  ----------------


N. DE CARTE:   ************4998
DATE/HEURE:   19 MAR 2000 10:03:19
# REFERENCE:   66000135 0010010051 M
# AUTOR.:   9182


        APPROUVÉE - MERCI


SIGNATURE



_____


IMPORTANT — conserver cette copie pour vos dossiers


LE TITULAIRE VERSERA CE MONTANT A
L'EMETTEUR CONFORMEMENT AU CONTRAT
ADHERENT
```

**MOTO APPROVED PURCHASE USING A VISA CARD**

ENGLISH                                                    FRENCH

| | |
|---|---|
| ====== TRANSACTION RECORD ======== | ===== RELEVE DE TRANSACTION ==== |
| RETAILER NAME | NOM DU MARCHAND |
| 123 STREET NAME | 123 NOM DE RUE |
| TOWN/CITY, PROVINCE X1X 1X1 | VILLE, PROVINCE X1X 1X1 |
| TYPE:  PURCHASE | TYPE:  ACHAT |
| ---------------- | ---------------- |
| ACCT: VISA                    $ 5.05 | COMPTE: VISA                    $ 5.05 |
| ---------------- | ---------------- |
| CARD NUMBER:    ************4998 | N. DE CARTE:    ************4998 |
| DATE/TIME:      19 MAR 2000 10:03:19 | DATE/HEURE:     19 MAR 2000 10:03:19 |
| REFERENCE #:   66000135 0010010051 M | # REFERENCE:   66000135 0010010051 M |
| AUTHOR. #:   9182 | # AUTOR.:  9182 |
| 01 APPROVED - THANK YOU 027 | 01 APPROUVÉE - MERCI 027 |
| SIGNATURE | SIGNATURE |
| _____"TO" or "MO"_____ | _____"TO" or "MO"_____ |
| Important – Retain this copy for your records | IMPORTANT — conserver cette copie pour vos dossiers |

# Approval/Decline Messages

Except for cancelled transactions and timed out transactions, the CTR customer message must be preceded by the ISO response code. Moneris response code must follow the customer message, except for reversals, cancelled transactions or timed out transactions.

## CTR Customer Message Format

| WITH RESPONSE CODES | WITHOUT RESPONSE CODES |
|---|---|
| 99 <customer message> XXX | <customer message> |
| Where:<br>  99 ISO response code<br>  XXX = Host response code | |

## CTR Customer Message Examples

| MESSAGE FOR | ENGLISH | FRENCH |
|---|---|---|
| Approval | 99 Approved - Thank You XXX | 99 Approuvée – Merci |
| Cancellation * | Transaction Cancelled | Operation Annulée |
| Terminal Time-out ** | Transaction Not Completed | Operation non Executée |
| Reversal ** | Transaction Not Completed | Operation non Executée |
| All Credit card declines | 99 Transaction Not Approved XXX | 99 Operation Refusée XXX |
| Debit card declines with ISO Codes 05, 51, 54, 55, 57, 58, 61, 62, 65, 75, 82, 92 | 99 Transaction Not Approved XXX | 99 Operation Refusée XXX |
| All other Debit card declines *** | 99 Transaction Not Completed XXX | 99 Operation non Completée XXX |
| Store & Forward (SAF) | Approved – Thank You | Approuvée – Merci |

**NOTE:** * Response codes are not required for cancellations.

** Response codes are not required for time-outs or reversals

*** When a SPED with a Moneris application is used, this message should be used when a SPED returns Condition Code 307.

## Requirements for Internet Transaction Receipts

The customer must be provided a record of the transaction, either by electronic means such as an email, or by surface mail if physical goods are being sent.

Changes to the required data on CTRs are:

- You must not send account data over the Internet to the customer. Use a unique identification number to later retrieve account details. It is preferable that you use the Moneris sequence number that is returned in the response.

- The URL (Uniform Resource Locator) or on-line address must be included on the CTR.

- A description of the goods/services must be provided.

- A list of any restrictions for refunds or returns.

- The Company's name MUST appear on the CTR, (not the Internet Provider's name).

- Amount currency code and authorization code MUST also be present.

```
ONLINE RECEIPT


Note 1      Merchant's Company Name
            123 Main Street
            Townsville, Ontario
            M1M 1M1 CANADA
            Tel: 555-555-5555
            Fax: 555.555.5556


Note 2      WWW.COMPANYNAME.COM


Note 3      Reference number: 66######0010010010    Order Number: ###########
Note 4      Response Code: #                        Authorization Code: ########     Note 5
Note 6      Transaction Date and Time:              Transaction Type: Sale           Note 7
            ┌──────────────────────────────────────────────────────────┐
            │  Order Information                                         │
            │                                                           │
Note 8      │  Quantity      Item                      Unit Price       │
            │  1 hour        Services                  $10.00           │
            │  1             Good Thing                $10.00           │
            │                          Sub-total       $20.00           │
            │                          Taxes:          $2.00            │
            │                          TOTAL           $22.00 CDN       │
            │                          Transaction Type: Sale           │     Note 9, 10
            └──────────────────────────────────────────────────────────┘

Note 11     Purchaser 's Information
            Name: John Smith    Address:  123 Main Street
                                          Cityville, Ontario N2N 2N2
                                          CANADA



Note 12     RETURNS & REFUND POLICY:
            No Refunds or Returns after 90 days after the purchase date
```

**Notes:**

| | |
|---|---|
| 1. | Merchant's company name |
| 2. | Merchant's online address |

| Notes: | |
|---|---|
| 3. | Reference Number:<br>This is used as the unique transaction identifier. It is to be derived by combining Moneris Solutions' terminal/device ID and shift/batch/sequence numbers into one field. |
| 4. | Response Code |
| 5. | Authorization Code |
| 6. | Transaction Date and Time:<br>Transaction time must reflect the local time of the payment server. |
| 7. | Transaction Type |
| 8. | Description of goods and services purchased |
| 9. | Total transaction amount |
| 10. | Currency (e.g., CDN or US) |
| 11. | Cardholder's Name and Address<br>Include the Shipping Address if it is different from the Cardholder's address. |
| 12. | Returns/Refund Policy, if restricted |

# 3 Moneris Response Codes

The following table lists the Moneris Response Codes located in the last three bytes of the SPDH Header (P-48) as well as the corresponding ISO Response Codes (FID "X"). The terminal and PINPad (SPED) messages will be returned in the FID "g" field.

A Moneris Response Code that is less than "050" indicates an approved transaction.

The Terminal Message text is a suggestion only and is not mandated by either Moneris or Interac. It is strongly advised that discretion be used with sensitive messages such as "INSUFFICIENT FUNDS" if the terminal display is visible to persons other than the cardholder and the clerk. Replacing the above message with a more general message such as "DECLINED" is recommended.

The ISO response code may be the same for more than one response (e.g., 96). You need to check the Moneris response code as well.

| MONERIS RESPONSE CODES | ISO CODES FID X | MONERIS DESCRIPTION | TERM. MESSAGE ENGLISH/FRENCH | SPED MESSAGE ENGLISH/FRENCH |
|---|---|---|---|---|
| APPROVED RESPONSE CODES | | | | |
| 000 | 00 | Approved, Account Balances Included | Approved/ Approuvée | Approved/ Approuvée |
| 001 | 00 10 | Approved, Account Balances Not Included | Approved/ Approuvée | Approved/ Approuvée |
| 002 | 00 | Approved, Country Club | Approved/ Approuvée | Approved/ Approuvée |
| 003 | 00 | Approved, Maybe More ID | Approved/ Approuvée | Approved/ Approuvée |
| 004 | 00 08 | Approved, Pending ID (Sign Paper Draft) | Approved/ Approuvée | Approved/ Approuvée |
| 005 | 00 | Approved, Blind | Approved/ Approuvée | Approved/ Approuvée |
| 006 | 00 | Approved, VIP | Approved/ Approuvée | Approved/ Approuvée |
| 007 | 00 | Approved, Administrative Transaction | Approved/ Approuvée | Approved/ Approuvée |
| 008 | 00 | Approved, National NEG File Hit OK | Approved/ Approuvée | Approved/ Approuvée |

| MONERIS RESPONSE CODES | ISO CODES FID X | MONERIS DESCRIPTION | TERM. MESSAGE ENGLISH/FRENCH | SPED MESSAGE ENGLISH/FRENCH |
|---|---|---|---|---|
| 009 | 00 | Approved, Commercial | Approved/ Approuvée | Approved/ Approuvée |
| 023 | 43 | Amex - Credit Authorization | Approved Authorization/ Approuvée | - - |
| 024 | 77 | Amex 77 - Credit Authorization | Approved Authorization/ Approuvée | - - |
| 025 | 00 | Amex - Credit Authorization | Approved Authorization/ Approuvée | - - |
| 026 | 03 | Amex - Credit Authorization | Approved Authorization/ Approuvée | - - |
| 027 | 00 01 85 | Credit Card Authorization | Approved Authorized/ Approuvée | - - |
| 028 | 04 11 | VIP Credit Approved | Approved Authorized/ Approuvée | - - |
| 029 | 21 76 77 | Credit Response Acknowledgement | Approved Authorized/ Approuvée | - - |
| DECLINED RESPONSE CODES | | | | |
| 050 | 06 84 96 | Decline | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 051 | 54 | Expired Card | Expired Card/ Carte Expirée | Expired Card Refer To Branch/ Carte Expirée Voyez Votre Suc |
| 052 | 75 | PIN Retries Exceeded | Excess PIN Tries/ Trop Erreurs NIP | Excess PIN Tries Refer To Branch/ Trop Erreurs NIP Voyez Votre Suc |

| MONERIS RESPONSE CODES | ISO CODES FID X | MONERIS DESCRIPTION | TERM. MESSAGE ENGLISH/FRENCH | SPED MESSAGE ENGLISH/FRENCH |
|---|---|---|---|---|
| 053 | 58 | No Sharing | Re-Try<br>Edit Error/<br>Recommencer<br>Erreur Edition | Cannot Process<br>Please Re-Try/<br>Non Traitable<br>Recommencez S.V.P. |
| 054 | 96 | No Security Module | Re-Try<br>System Problem ###/<br>Recommencer<br>Problème Système ### | Cannot Process<br>Please Re-Try/<br>Non Traitable<br>Recommencez S.V.P. |
| 055 | 40 | Invalid Transaction | Card Not Supported/<br>Carte Non Acceptée | Not Approved<br>No POS Access/<br>Refusée<br>Pas Acces Au Tpv |
| 056 | 40 | No Support | Card Not Supported/<br>Carte Non Acceptée | Not Approved<br>No POS Access/<br>Refusée<br>Pas Acces Au Tpv |
| 057 | 62 | Lost Or Stolen Card | Card Use Limited/<br>Usage Restreint | Card Use Limited<br>Refer To Branch/<br>Usage Restreint<br>Voyez Votre Suc |
| 058 | 62 | Invalid Status | Card Use Limited/<br>Usage Restreint | Card Use Limited<br>Refer To Branch/<br>Usage Restreint<br>Voyez Votre Suc |
| 059 | 62 | Restricted Card | Card Use Limited/<br>Usage Restreint | Card Use Limited<br>Refer To Branch/<br>Usage Restreint<br>Voyez Votre Suc |
| 060 | 52 | No Checking Account | No Checking Acct<br>Re-Try Or Cancel/<br>Pas De Compte<br>Chèques | Chq Not Set Up<br>Refer To Branch/<br>Cpte Non Etabli<br>Voyez Votre Suc |
|  | 53<br>48 | No Savings Account | No Savings Acct<br>Re-Try Or Cancel/<br>Pas De Compte<br>Epargne | Sav Not Set Up<br>Refer To Branch/<br>Cpte Non Etabli<br>Voyez Votre Suc |
| 061 | 56 | No PBF | Card Is Not Set Up/<br>Carte Inactive | Card Is Not Set Up<br>Refer To Branch/<br>Carte Inactive<br>Voyez Votre Suc |

| MONERIS RESPONSE CODES | ISO CODES FID X | MONERIS DESCRIPTION | TERM. MESSAGE ENGLISH/FRENCH | SPED MESSAGE ENGLISH/FRENCH |
|---|---|---|---|---|
| 062 | 96 | PBF Update Error | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 063 | 96 | Invalid Authorization Type | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 064 | 14 | Bad TRACK 2 | Re-Try Invalid Card #/ Recommencer No. Carte Non Valide | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 065 | RA | Adjustment Not Allowed | Exceeds Correction Limit/ Correction Limite Dépasser | Cannot Process Over Store Limit/ Non Traitable Magasin-Lim Excd |
| 066 | 96 | Invalid Credit Card Advance Increment | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 067 | 77 | Invalid Transaction Date | Re-Try Edit Error ###/ Recommencer Erreur Edition ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 068 | 96 | PTLF Error | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 069 | 06 | Bad Message Error | Re-Try Edit Error ###/ Recommencer Erreur Edition ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 070 | 92 | No IDF | Invalid Card/ Carte Non Valide | Invalid Card Refer To Branch/ Carte Non Valide Voyez Votre Suc |
| 071 | 92 | Invalid Route Authorization | Invalid Card/ Carte Non Valide | Invalid Card Refer To Branch/ Carte Non Valide Voyez Votre Suc |

| MONERIS RESPONSE CODES | ISO CODES FID X | MONERIS DESCRIPTION | TERM. MESSAGE ENGLISH/FRENCH | SPED MESSAGE ENGLISH/FRENCH |
|---|---|---|---|---|
| 072 | 96 | Card On National NEG File | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 073 | 92 | Invalid Route Service (Destination) | Invalid Card/ Carte Non Valide | Invalid Card Refer To Branch/ Carte Non Valide Voyez Votre Suc |
| 074 | 63 83 86 91 | Unable To Authorize Merchant Link not logged on. (Network Management Logon required). | Issuer Not Online ###/ Emetteur Non Relie | Cannot Process System Problem/ Non Traitable Probleme Système |
| 075 | 14 | Invalid PAN Length | Re-Try Invalid Card #/ Recommencer No. Carte Non Valide | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 076 | 51 | Low Funds | Insufficient Funds/ Manque De Fonds | Not Approved $ Not Available/ Refusée Manque De Fonds |
| 077 | 61 | Pre-Auth Full | $ Limit Exceeded/ Limite $ Excédée | $ Limit Exceeded Refer To Branch/ Limite $ Excédée Voyez Votre Suc |
| 078 | 09 94 | Duplicate Transaction | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 079 | 61 | Maximum Online Refund Reached | $ Limit Exceeded/ Limite $ Excédée | $ Limit Exceeded Refer To Branch/ Limite $ Excédée Voyez Votre Suc |
| 080 | 61 | Maximum Offline Refund Reached | $ Limit Exceeded/ Limite $ Excédée | $ Limit Exceeded Refer To Branch/ Limite $ Excédée Voyez Votre Suc |
| 081 | 61 | Maximum Credit Per Refund Reached | $ Limit Exceeded/ Limite $ Excédée | $ Limit Exceeded Refer To Branch/ Limite $ Excédée Voyez Votre Suc |

| MONERIS RESPONSE CODES | ISO CODES FID X | MONERIS DESCRIPTION | TERM. MESSAGE ENGLISH/FRENCH | SPED MESSAGE ENGLISH/FRENCH |
|---|---|---|---|---|
| 082 | 65 | Number Of Times Used Exceeded | Usage Exceeded/ Usage Excédée | Usage Exceeded Refer To Branch/ Usage Excédée Voyez Votre Suc |
| 083 | 61 | Maximum Refund Credit Reached | $ Limit Exceeded/ Limite $ Excédée | $ Limit Exceeded Refer To Branch/ Limite $ Excédée Voyez Votre Suc |
| 084 | 96 | Duplicate Transaction - Authorization Number Has Already Been Corrected By Host. | - - | - - |
| 085 | 40 | Inquiry Not Allowed | Card Not Supported/ Carte Non Acceptée | Not Approved No POS Access/ Refusée PAS Acces AU TPV |
| 086 | 96 | Over Floor Limit | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 087 | Q7 | Maximum Number Of Refund Credit By Retailer | Over Retailer Limit/ Magasin Limite Dépasser | Cannot Process Over Store Limit/ Non Traitable Magasin-Lim Excd |
| 088 | 96 | Place Call | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 089 | 62 | CAF Status Inactive Or Closed | Card Use Limited/ Usage Restreint | Card Use Limited Refer To Branch/ Usage Restreint Voyez Votre Suc |
| 090 | 96 | Referral File Full | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 091 | 96 | NEG File Problem | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |

| MONERIS RESPONSE CODES | ISO CODES FID X | MONERIS DESCRIPTION | TERM. MESSAGE ENGLISH/FRENCH | SPED MESSAGE ENGLISH/FRENCH |
|---|---|---|---|---|
| 092 | Q7 | Advance Less Than Minimum | Over Retailer Limit/ Magasin Limite Dépasser | Cannot Process Over Store Limit/ Non Traitable Magasin-Lim Excd |
| 093 | 96 | Delinquent | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 094 | 96 | Over Table Limit | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 095 | 61 | Amount Over Maximum | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 096 | 82 | PIN Required | Re-Try PIN Error/ Recommencer NIP Erroné | PIN Error Please Re-Try/ NIP Erroné Recommencez S.V.P. |
| 097 | 14 | Mod 10 Check Failure | Re-Try Invalid Card #/ Recommencer No. Carte Non Valide | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 098 | 96 | Force Post | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 099 | 14 | Bad PBF | Re-Try Invalid Card #/ Recommencer No. Carte Non Valide | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| REFERRAL RESPONSE CODES | | | | |
| 100 | 91 | Unable To Process Transaction - Invalid Request Contact Moneris Help Desk for repeat declines. | Re-Try System Problem ### Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |

| MONERIS RESPONSE CODES | ISO CODES FID X | MONERIS DESCRIPTION | TERM. MESSAGE ENGLISH/FRENCH | SPED MESSAGE ENGLISH/FRENCH |
|---|---|---|---|---|
| 101 102 | 96 | Place Call | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 103 | 96 | NEG File Problem | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 104 | 96 | CAF Problem | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 105 | 57 | Card Not Supported | Invalid Card/ Carte Non Valide | Invalid Card Refer To Branch/ Carte Non Valide Voyez Votre Suc |
| 106 | Q7 | Amount Over Maximum | Over Retailer Limit/ Magasin Limite Dépasser | Cannot Process Over Store Limit/ Non Traitable Magasin-Lim Excd |
| 107 | 65 | Over Daily Limit | Usage Exceeded/ Usage Excédée | Usage Exceeded Refer To Branch/ Usage Exceeded Voyez Votre Suc |
| 108 | 96 | CAF Problem | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 109 | Q7 | Advance Less Than Minimum | Over Retailer Limit/ Magasin Limite Dépasser | Cannot Process Over Store Limit/ Non Traitable Magasin-Lim Excd |
| 110 | 65 | Number Of Times Used Exceeded | Usage Exceeded/ Usage Excédée | Usage Exceeded Refer To Branch/ Usage Exceeded Voyez Votre Suc |
| 111 | 96 | Delinquent | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |

| MONERIS RESPONSE CODES | ISO CODES FID X | MONERIS DESCRIPTION | TERM. MESSAGE ENGLISH/FRENCH | SPED MESSAGE ENGLISH/FRENCH |
|---|---|---|---|---|
| 112 | 96 | Over Table Limit | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 113 | 68 96 | Time-out | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 115 | 96 | PTLF Error | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 121 | 96 | Administration File Problem | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 122 | 81 | Unable To Validate PIN: Security Module Down | Re-Try Edit Error Recommencer Erreur Edition | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| SYSTEM ERROR RESPONSE CODES | | | | |
| 150 | 06 | Merchant Not On File | Re-Try Edit Error Recommencer Erreur Edition | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 200 | 06 52 53 | Invalid Account | Re-Try Edit Error Recommencer Erreur Edition | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 201 | 55 | Incorrect PIN | Re-Try PIN Error/ Recommencer NIP Erroné | PIN Error Please Re-Try/ NIP Erroné Recommencez S.V.P. |
| 202 | 13 | Advance Less Than Minimum | Re-Try Edit Error Recommencer Erreur Edition | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 203 | 96 | Administrative Card Needed | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |

| MONERIS RESPONSE CODES | ISO CODES FID X | MONERIS DESCRIPTION | TERM. MESSAGE ENGLISH/FRENCH | SPED MESSAGE ENGLISH/FRENCH |
|---|---|---|---|---|
| 204 | Q7 | Amount Over Maximum | Over Retailer Limit/ Magasin Limite Dépasser | Cannot Process Over Store Limit/ Non Traitable Magasin-Lim Excd |
| 205 | 13 | Invalid Advance Amount | Re-Try Edit Error Recommencer Erreur Edition | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 206 | 56 | CAF Not Found | Card Is Not Set Up/ Carte Inactive | Card Not Set Up Refer To Branch/ Carte Inactive Voyez Votre Suc |
| 207 | 77 | Invalid Transaction Date | Re-Try Edit Error Recommencer Erreur Edition | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 208 | 06 | Invalid Expiration Date | Re-Try Edit Error Recommencer Erreur Edition | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 209 | 12 | Invalid Transaction Code | Re-Try Edit Error Recommencer Erreur Edition | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 210 | 87 | PIN Key Sync Error | Re-Try Edit Error Recommencer Erreur Edition | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 212 | 91 | Destination Not Available | Issuer Not Online ###/ Emetteur Non Relie ### | Cannot Process System Problem/ Non Traitable Probleme Système |
| 251 | 13 | Error On Cash Amount | Re-Try Edit Error Recommencer Erreur Edition | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 252 | 40 | Debit Not Supported | Card Not Supported/ Carte Non Acceptée | Not Approved No POS Access/ Refusée Pas Acces Au Tpv |

| MONERIS RESPONSE CODES | ISO CODES FID X | MONERIS DESCRIPTION | TERM. MESSAGE ENGLISH/FRENCH | SPED MESSAGE ENGLISH/FRENCH |
|---|---|---|---|---|
| AMEX RESPONSE CODES (DECLINES) | | | | |
| 426 | 02 | AMEX - Denial 12 | Call AMEX 12/ Appeler AMEX 12 | - - |
| 427 | 07 | AMEX - Invalid Merchant | Invalid Merchant/ Marchand Inconnu | - - |
| 429 | 09 | AMEX - Account Error | Account Error Re-Try/ Compte Erroné Recommencer | - - |
| 430 | 10 | AMEX - Expired Card | Expired Card/ Carte Expirée | - - |
| 431 | 11 | AMEX - Call Amex | Call AMEX/ Appeler AMEX | - - |
| 434 | 15 | AMEX - Call 03 | Call AMEX 03/ Appeler AMEX 03 | - - |
| 435 | 16 | AMEX - System Down | System Down Système En Panne | - - |
| 436 | 19 | AMEX - Call 05 | Call AMEX 05/ Appeler AMEX 05 | - - |
| 437 | 42 | AMEX - Declined, Call | Declined Call AMEX/ Refusée Appeler AMEX | - - |
| 438 | 50 | AMEX - Declined, Call | Declined Call AMEX/ Refusée Appeler AMEX | - - |
| 439 | 51 | AMEX - Service Error | Service Error/ Erreur De Service | - - |
| 440 | 53 | AMEX - Call Amex | Call AMEX/ Appeler AMEX | - - |
| 441 | 0A | AMEX - Amount Error | Amt Error Retry/ Montant Erroné Recommencer | - - |
| CREDIT CARD RESPONSE CODES (DECLINES) | | | | |
| 475 | 06 | CREDIT CARD - Invalid Expiration Date | Declined – Invalid Expiry Date/ Refusée Date Expirée Non Valide | - - |

| MONERIS RESPONSE CODES | ISO CODES FID X | MONERIS DESCRIPTION | TERM. MESSAGE ENGLISH/FRENCH | SPED MESSAGE ENGLISH/FRENCH |
|---|---|---|---|---|
| 476 | 03 12 13 15 19 77 91 96 | CREDIT CARD - Invalid Transaction, Rejected | Declined/ Refusée | - - |
| 477 | 14 | CREDIT CARD - Refer Call | Declined Unknown Account/ Refusée Compte Inconnu | - - |
| 478 | 41 | CREDIT CARD - Decline, Pick Up Card, Call | Declined 41-Hold Card Call/ Refusée 41-Garder Carte Appeler | - - |
| 479 | 04 42 | CREDIT CARD - Decline, Pick Up Card | Declined Pick Up Card/ Refusée Garder Carte | - - |
| 480 | 07 43 | CREDIT CARD - Decline, Pick Up Card | Declined 43-Hold Card Call/ Refusée 43-Garder Carte Appeler | - - |
| 481 | 05 50 51 57 58 62 65 80 93 | CREDIT CARD - Decline | Declined/ Refusée | - - |
| 482 | 54 | CREDIT CARD - Expired Card | Declined Expired Card/ Refusée Carte Expirée | - - |

| MONERIS RESPONSE CODES | ISO CODES FID X | MONERIS DESCRIPTION | TERM. MESSAGE ENGLISH/FRENCH | SPED MESSAGE ENGLISH/FRENCH |
|---|---|---|---|---|
| 483 | 01<br>60<br>61 | CREDIT CARD - Refer | Declined<br>Refer Call to Issuer/<br>Refusée<br>Referer l'Appel á l'Émetteur | -<br>- |
| 484 | 02<br>69 | CREDIT CARD - Expired Card – Refer | Declined<br>Refer Call to Issuer/<br>Refusée<br>Referer l'Appel á l'Émetteur | -<br>- |
| 485 | 78 | CREDIT CARD - Not Authorized | Declined/<br>Refusée | -<br>- |
| 486 | 81 | CREDIT CARD - CVV Cryptographic Error | Declined/<br>Refusée | -<br>- |
| 487 | 82 | CREDIT CARD – Invalid CVV | Declined/<br>Refusée | -<br>- |
| 489 | 84 | CREDIT CARD – Invalid CVV | Declined/<br>Refusée | -<br>- |
| 490 | 85 | CREDIT CARD – Invalid CVV | Declined/<br>Refusée | -<br>- |
| SYSTEM DECLINE RESPONSE CODES | | | | |
| 800 | 06 | Bad Format | Re-Try<br>Edit Error<br>Recommencer<br>Erreur Edition | Cannot Process<br>Please Re-Try/<br>Non Traitable<br>Recommencez S.V.P. |
| 801 | 06 | Bad Data | Re-Try<br>Edit Error<br>Recommencer<br>Erreur Edition | Cannot Process<br>Please Re-Try/<br>Non Traitable<br>Recommencez S.V.P. |
| 802 | 06 | Invalid Clerk ID | Invalid Clerk ID/<br>Commis Non Valide | Cannot Process<br>Please Re-Try/<br>Non Traitable<br>Recommencez S.V.P. |
| 809 | 57 | Bad Close | Re-Try – Trans Not Permitted/<br>Recommencer<br>Opération Non Permise | Cannot Process<br>Please Re-Try/<br>Non Traitable<br>Recommencez S.V.P. |

| MONERIS RESPONSE CODES | ISO CODES FID X | MONERIS DESCRIPTION | TERM. MESSAGE ENGLISH/FRENCH | SPED MESSAGE ENGLISH/FRENCH |
|---|---|---|---|---|
| 810 | 68 | System Timeout No response from Moneris Host Contact Moneris Help Desk for repeat declines. | Re-Try System Problem ### Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 811 | 96 | System Error | Re-Try System Problem ###/ Recommencer Probleme Système ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 821 | 58 | Bad Response Length | Re-Try Edit Error Recommencer Erreur Edition | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 877 | 81 | Invalid PIN Block | Re-Try Edit Error Recommencer Erreur Edition | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 878 | 82 | PIN Length Error | Re-Try PIN Error/ Recommencer NIP Erroné | PIN Error Please Re-Try/ NIP Erroné Recommencez S.V.P. |
| 880 | - | Final Response Packet of a Multi-Packet Transaction | - - | - - |
| 881 | - | Continuation Response Packet of a Multi-Packet Transaction | - - | - - |
| 882 | | Download Aborted | General Failure | - |
| 889 | 88 | MAC Key Sync Error | - - | - - |
| 898 | 63 | Bad MAC value | Re-Try Edit Error ###/ Recommencer Erreur Edition ### | Cannot Process Please Re-Try/ Non Traitable Recommencez S.V.P. |
| 899 | 84 | Bad Sequence Number - Terminal must handle this internally - Resend Transaction. | - - | - - |
| 900 | 75 | Capture - PIN Tries Exceeded | Excess PIN Tries/ Trop Erreurs NIP | - - |
| 901 | 54 | Capture - Expired Card | Expired Card/ Carte Expirée | - - |

| MONERIS RESPONSE CODES | ISO CODES FID X | MONERIS DESCRIPTION | TERM. MESSAGE ENGLISH/FRENCH | SPED MESSAGE ENGLISH/FRENCH |
|---|---|---|---|---|
| 902 | 05 | Capture - NEG Capture | Card Restricted/ Carte Restreint | - - |
| 903 | 05 | Capture - CAF Status 3 | Card Restricted/ Carte Restreint | - - |
| 904 | 05 | Capture - Advance less than Minimum | Invalid Amount/ Montant Non Valide | - - |
| 905 | 05 | Capture - Num Times Used | Max Use Exceeded/ Usage Max Excédé | - - |
| 906 | 05 | Capture – Delinquent | Account Problem/ Compte Problème | - - |
| 907 | 05 | Capture - Over Limit Table | Exceeds Limit/ Limite Excédée | - - |
| 908 | 05 | Capture - Amount Over Maximum | Invalid Amount/ Montant Non Valide | - - |
| 909 | 05 | Capture – Capture | Card Restricted/ Carte Restreint | - - |
| ADMIN RESPONSE CODES | | | | |
| 960 | 00 | Initialization Failure - No Match on Merchant ID | Failed to Initialize Merchant ID Error | - - |
| 961 | 00 | Initialization Failure - No Match on PINPad | No Match on PINPAD Contact Help Centre | - - |
| 962 | | Initialization Failure - No match on Printer ID | Failed to Initialize Printer ID Error | - - |
| 963 | 05 | Initialization Failure - No Match On Poll Code | Failed to Initialize Poll Code Error | - - |
| 964 | 05 | Initialization Failure - No Match On Concentrator ID | Failed to Initialize Concentrator ID Err | - - |
| 965 | 05 | Invalid Software Version Number | Terminal Data Error Contact Help Centre | - - |
| 966 | - | Duplicate Terminal Name | Duplicate Terminal Name | - - |
| 970 | - | Terminal/Clerk Table Full | Table Full / Table Pleine | - - |
| 983 | - | Clerk Totals Unavailable: selected Clerk IDs do not exist or have zero totals. | No Activity / Aucune Activite | - - |

| MONERIS RESPONSE CODES | ISO CODES FID X | MONERIS DESCRIPTION | TERM. MESSAGE ENGLISH/FRENCH | SPED MESSAGE ENGLISH/FRENCH |
| --- | --- | --- | --- | --- |
| 989 | - | MAC Error on Transaction 95 (Initialization and Handshake) Most often, this indicates that the wrong keys have been injected into a device. | System Problem ###/ Probleme Système ### | - - |